

# POLICY ON SOCIETY & ENVIRONMENT



## For us, Quality means satisfied Customer.

A satisfied customer is the one who comes back to us or recommends us.  
For our customer,



**WE ARE ENABLING HEALTHCARE PROFESSIONALS (HCP) AND PROVIDING PATIENTS WITH BEST HEALTHCARE THROUGH THE COMBINED POWER OF TECHNOLOGICAL INNOVATION, LIFELONG EDUCATION AND HUMAN PASSION.**

Through the innovative medical technologies we provide, we have always made a goal to exceed our customers' high expectations for



### QUALITY, SAFETY & PERFORMANCE

and to comply with the applicable laws and regulatory requirements. We realized early on that only with the implementation of a solid



### QUALITY MANAGEMENT SYSTEM (QMS)

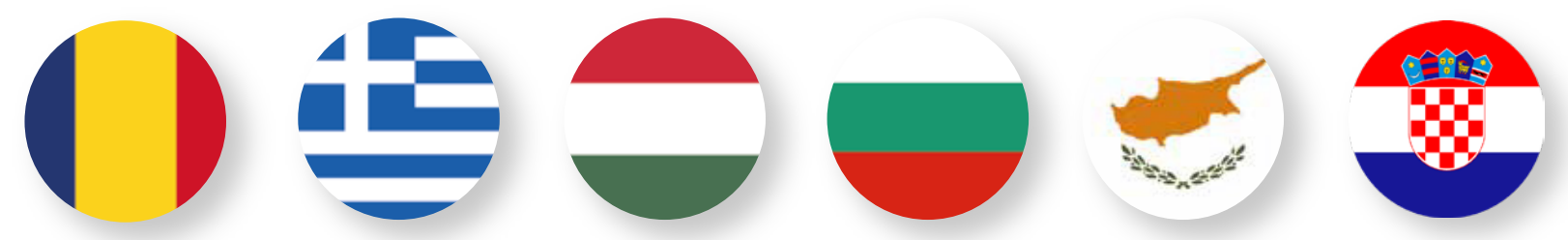
we could overcome the challenges coming our way. Once our QMS was implemented, we made a permanent goal to maintain its efficacy & continuously improve it, by periodically setting & monitoring objectives aligned with our strategic objectives.

Besides the QMS, we also invested in a strong compliance policy, which has become a pivotal part of our practices.



### QUALITY & COMPLIANCE

represent important pillars in our sustainable development and business growth could not be possible without our commitment and long-term investment in them.



We have always been driven by long-term investments, thus, environmental sustainability, initially a collateral benefit, has become a strategic objective for us.

Today, we are also committed to systematically manage the environmental aspects in order to continue to operate in a safe workplace and healthy environment by:

- Ensuring pollution prevention, personnel awareness & education
- Savings of natural resources and compliance with relevant legal requirements as to maximize the benefit for our customers, employees, partners, shareholders and other stakeholders.

This way, we make a sustained contribution to the environmental pillar of our sustainable development.

## OUR STRATEGIC OBJECTIVES

**1 Fighting three Life Threatening Diseases: Cancer – Cardiovascular – Neurological**

**2 Democratization: Providing Remotest Patients with Best Medical Technology**

**3 Creating Value on long-term for all Stakeholders**

By putting **Passion** in everything we do, we are generating a **Synergy** that drives positive, sustainable **Change** for our patients, our customers, the medical community, our people, our partners, and for any other stakeholders.